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Challenges to Ofsted Decisions

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Topics to be covered

- Background and non-litigious options
- Interim restraint of publication of report
- Note on time limits
- Some substantive issues:
 - Not adjudicating complaints
 - Consistency with previous reports

(1) Background and non-litigious options

Inspection regime:

- Childcare
 - Childcare Act 2006, Part 3 (esp. ss.49-50, 51D-51E, 61E-61F)
 - Early Years Foundation Stage (Welfare Requirements)
 Regulations 2012
 - Statutory Framework for the Early Years Foundation Stage
- Schools Part 1 of Education Act 2005
- FE and HE Colleges Education and Inspection Act 2006, ss.125,133

Non-litigious resolution: Complaint to Ofsted

Stage 1 – Raise concerns with Lead Inspector

Stage 2 – Formal complaint

- No later than 10 working days after incident of concern or report publication
- Won't re-consider judgment of serious weaknesses/Special Measures

Stage 3 – Internal Review

No later than 15 working days of Stage 1 outcome

Independent Complaints Adjudication Service for Ofsted

Can't overturn inspection judgments

NB O will only withhold publication/withdraw report in "exceptional circumstances"

(2) Interim Restraint of Publication

R (City College Birmingham) v Office for Standards in Education, Children's Service & Skills [2009] EWHC 2373 (Admin), [2009] ELR 500

- Leading case on interim restraint of publication of report by O.
- Critical inspection report by O; detailed complaint by C; detailed response by O rejecting all aspects of complaint C sought JR of rejection of complaint.
- Key challenge re: "inadequate" grade attached to ESOL (c.1/3 of C's entire teaching)
 - During complaint O was persuaded to split off part of ESOL (with Unsatisfactory grade) leaving remainder with Satisfactory grade.
 - C claimed that meant that %age of subjects graded Satisfactory rose from 75% to 82% so overall grade for Effectiveness of Provision should have increased from Unsatisfactory to Satisfactory.
 - C alleged O acted in Wednesbury unreasonable manner or in breach of legit. exp. in not doing so.

Burton J:

- Considering application to restrain publication of O's report (not permission for JR).
- Accepted C's "only point" was arguable [7], [20], [23]-[24].
- Injunction would prevent O discharging its statutory duty to publish report and interfere with public's rights under ECHR, Art.10 to receive information [24]
- Gave guidance on principles applying to grant of interim relief to prevent publication of a report by O [25]-[30]
- Injunction not justified [31].

Burton J's Guidance

- Normal principles for private law injunctions will apply i.e. (a) American Cyanamid test, and (b) injunction to restrain defamation will be rare, esp. if justification defence raised [25]
- Also <u>additional</u> hurdles for public law injunctions [26-27]:
 - Not individuals seeking to salvage reputation or avoid personal loss;
 - Ct less ready to grant injunction in favour of one public body against another
- A fortiori where <u>duty</u> on public body to publish and public interest in publication of report [28]
- Need "exceptional circumstances", "most compelling reasons", "pressing grounds", "exceptionally strong grounds" good arguable case not enough [28-29]
- Judge's "thermometer" re: arguability "will be set and calibrated several degrees higher" [30]

A recent example

R (Interim Executive Board of X) v Ofsted (No.1) [2016] EWHC 2004 (Admin)

- X was VA school with Islamic ethos which segregated boys and girls
- Segregation policy well-known to parents and X had been inspected by O several times without criticism of segregation [12]
- June 2016 No-notice inspection held in which Overall Effectiveness downgraded from "Requires Improvement" (in Dec 2015) to "Inadequate" on basis principally of:
 - Gender segregation;
 - Inappropriate material in school library.

Stuart-Smith J on the relevant principles:

- May be difference between cases where duty to publish (i.e. City of Birmingham) vs. power to publish (under EA 2005, s.11(1)) [31]
- Either way public interest that favours publication [32]
- Referred to City of Birmingham and R v ASA, ex p Vernons
 Organisation [1992] 1 WLR 1289) [33-35]
- Apparent strength of case or circumstances which underpin C's complaint can be brought into account [37]
- Previous reports are relevant, but subsequent report can't be unlawful simply because inconsistent with previous one [38]

Judge started from "mild scepticism" that HMCI and Inspectors acted as X alleged [39]

- (1) Arguable case inspection infected by pre-determined mindset [45]:
 - "Extraordinary" discrepancy in judgments between July 2016 report and the 3 previous [40]
 - X's evidence as to conduct of HMCI's visit and inspection was "apparently plausible and credible" [41]
 - O's witness evidence on reasons for inspection "begs more questions than it answers" [42]
 - If segregation was illegal, no credible evidence why successive inspections had missed this [43]

- (2) Effect of publication would be "extremely adverse and irreparable" [46]
 - Exacerbated by O's plan to publish on last day of summer term.
- (3) Balance of convenience temporary inconvenience for O which did not undermine general principle of public interest in publication [48]
- (4) X had established "a pressing ground and pressing social need in exceptional circumstances" for interim injunction [50]

(3) A note on time limits

R (Dawatul Islam UK & Eire) v Ofsted (13.7.16, Admin Ct)

- O sent school provisional report in Nov 2015 and final report in Dec 2015 and published report on 4.1.16.
- JR issued on 4.4.16, i.e. exactly 3 months after publication.

Holman J:

- refused permission on basis that underlying challenge was to contents of report and school had been aware of that since December, so OOT.
- No injunction had been sought so anyone would have read report.

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O's policy to re-inspect after approx. 6 months anyway.

(4) Substantive issues: (a) Not adjudicating complaints?

Old Co-operative Nursery Ltd v Her Majesty's Chief Inspector of Education, Children's Services and Skills [2016] EWHC 1126 (Admin)

- Nursery rated Outstanding in all areas in Sept 2013
- Following complaint in April 2014 to O that child had been "in the road" while being escorted from nursery to school, O inspected on 6.5.14
- Inspection report sent to nursery in July 2014
 - Nursery was now rated "Inadequate" in all areas
 - Notice to improve identified 9 different actions some "so vague as to be meaningless"
- Nursery re-inspected on 6.8.14 and found to be "Outstanding" in all areas and Nursery had complied fully with notice to improve

Nursery sought JR of the inspection, the report and the publication of an "Outcome Summary"

Coulson J granted the application

First issue – had O unlawfully investigated and adjudicated upon a complaint?

- Common ground that under CA 2006, ss.49-50 O had no power to investigate or adjudicate on a complaint [33]
- Outcome Summary into the child in road incident was really of an investigation into a complaint [34]:
 - o See [35-42]
 - Inter alia, Outcome Summary did not suggest inspection considered anything apart from 30.4.14 complaint
- Therefore investigation/adjudication was not one O entitled to undertake [43]

Cambridge Associates in Management v HM Inspector of Schools in England [2013] EWHC 1157 (Admin)

- Complaint to O about supervision of children on 3.2.11
 - NB No serious dispute about what happened
- O inspected on 11.2.11 and issued non-statutory Notice to Improve
- C challenged: (1) N to I and (2) publication of findings on website:
 - Issuing N to I was perverse
 - Requirements in N to I "made no sense"
 - Publication of summary unnecessary/disproportionate

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James Goudie QC (Deputy Judge of the High Court):

- O entitled to find breach of welfare requirements, albeit 3.2.11 incident was brief [41-42]
 - Qu was whether period of time when supervision was inadequate was a significant period
- Issuing N to I was proportionate and reasonable [43-48]
- Publication of summary lawful when N to I was lawful [56-58]
 - Policy reasonable and proportionate use of powers

(2) Substantive issues: (b) Consistency with previous reports

Old Co-operative Day Nursery (again)

Third issue – Was O irrational /unfair in its approach to previous reports?

Coulson J:

- Inspector failed to take into account any elements of the history or O's Sept 2013 report [68]
- O's guidance required that history of provision be taken into account and inspector ignored this guidance [70-71]
- Report's conclusions were irrational [78]:
 - Fact that C went from Outstanding to Inadequate and back to Inadequate in all categories within 7 months indicated "a rogue inspection and report"

"...I consider this aspect of the defendant's guidance to be of fundamental importance. Inspections of schools (and the subsequent reports) are a vital tool in the defendant's armoury so as to ensure that all schools strive to and maintain a proper standard. But it is of critical importance to ensure that such inspections are not random, one-off events in which absolutely everything turns on what happens on the day of the inspection. Instead, inspections must be carried out on a consistent basis, ensuring that each one is part of a continuum, building towards improvement or the maintaining of excellence." [72]

R (IEB of X School) v Chief Inspector of Education, Children's Services & Skills (No.2) [2016] EWHC 2813 (Admin)

- Substantive judgment in this case on rolled-up application
- Principle issue: whether gender segregation was necessarily discriminatory under Equality Act 2010
 - No evidence either girls or boys were treated unequally re: quality of education [1], [53]
 - Gender segregation without more was not discriminatory [122-127], [142-148]

Jay J also addressed other issues on assumption that he was <u>wrong</u> on the discrimination point:

- There was no irrationality/unlawful inconsistency with previous judgments [152]
 - Issue re: segregation was essentially <u>legal</u> judgment if previous legal judgment was wrong, O was bound to correct it
 - Contrast *Old Co-op* where judgments were <u>value</u> judgments on quality of education
- Change of mind by O was not abuse of power, as earlier decisions (ex hypothesi) incorrect in law [154]
- But O should have given X more time to adjust [158]

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